



ALL AMERICAN  
AIR & ELECTRIC -

MR. KAMAU -

THANK YOU FOR SETTING UP OUR APT WITH RYAN FOR FRIDAY. YOU WERE VERY PATIENT TO LISTEN TO ME ABOUT MY ACCIDENT AND WHY I HAD TO CANCEL OUR APTT WEEKS AGO BECAUSE OF AN INVASION OF LOVE BUGS BY THE THOUSANDS IN OUR HOUSE EVERYDAY FOR THE ENTIRE MONTH OF SEPT. MOST PEOPLE DON'T CARE BUT YOU WERE CONCERNED. YOU ARE VERY EASY TO DEAL WITH AND I APPRECIATE THAT. THANK YOU.

ALSO I SHOULD MENTION WE'VE BEEN CUSTOMERS OF ALL AMERICAN FOR MANY YEARS WHICH INCLUDED BUYING TWO NEW AIRCONDITIONERS FROM YOUR COMPANY. OF ALL THE SERVICE CALLS WE'VE HAD I WOULD LIKE TO PUT IN A VERY FAVORABLE WORD FOR RYAN AND ROBERT - WHO FIXED BOTH THE AC IN JULY AND THE HEAT, MORE RECENTLY. GREAT EMPLOYEES, VERY CONCERNED ABOUT THEIR CUSTOMERS, AND EXCELLENT JOB. SINCERELY,  
M.D. McCarty