

All American Air & Electric
901 SE 33rd Avenue
Ocala, FL 34474

To whom it may concern

Today, October 15, 2019 your Air Service Technician JAIME visited our home to do repair work on our Rheem AC unit. My wife and I are writing this for your records that Jaime did a superb job today and we are completely satisfied with his work. We are writing this so that you are aware of his performance.

Jaime's arrival was on time, he diligently worked with efficiency and accuracy cleaning & flushing our AC system. He was polite, respectful, courteous, amiable and a pleasure to have in our home. He is a good worker and deserves this letter of praise.

Thank you for your time and kindly inform Jaime we are very, very pleased to have met him today. We wish him continued success and service with All American Air! It is because of gentleman like Jaime we will use All American Air for all our future AC business.

Sincerely The Ducketts

A handwritten signature in black ink that reads "The Ducketts". The signature is written in a cursive, flowing style with a long horizontal flourish extending to the right.